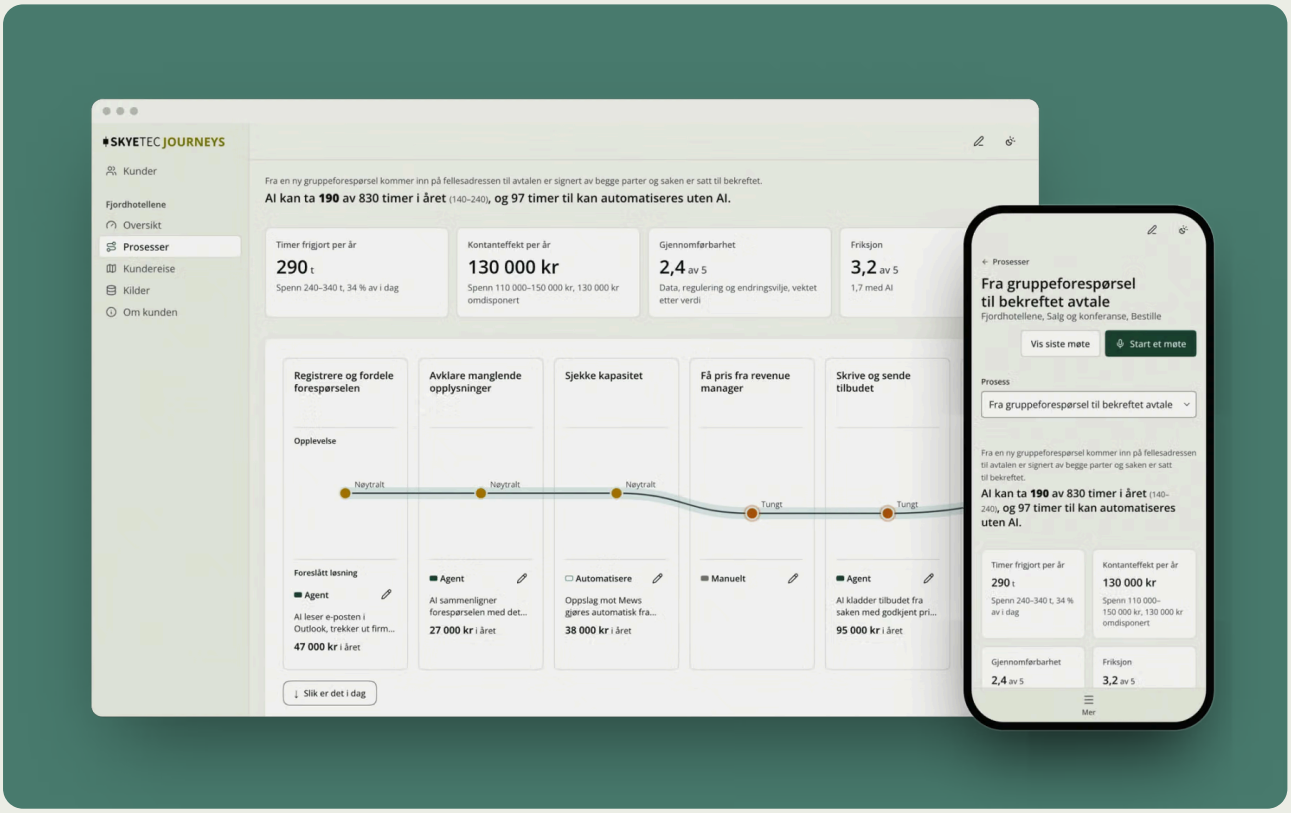
TURN-KEY SOLUTION

JOURNEYS

From the meeting.
To the value.

From the customer meeting to user journeys with quotes: where AI can take work, how much, and what it is worth. AI suggests, people decide.

Drawn live from the meeting | Nothing without a quote | Value in money



A familiar service, with intelligence built into the core.

JOURNEYS

What it does

- **Drawn while you talk**

  The meeting is recorded, or notes or a file are uploaded. The steps of the journey appear on screen with the quote they come from, and stay suggestions until a person accepts them.

- **The atlas**

  The journeys placed in the organisation's areas and phases, with one lens at a time: friction, solution, technology health or value.

- **One headline number per journey**

  “AI can take X of Y hours a year”, what it is worth, and how much of it becomes money in the accounts.

- **Today and with AI**

  For each step: what happens today, who does it and what is cumbersome, next to what an agent can do, whether it assists, automates or works on its own.

- **The customer journey**

  The end customer's side: expectation, experience and the impression they are left with, read from interviews and meetings. One agent connects the sources, another checks the claims against them.

- **The value is calculated in code**

  Hours per month, the share AI can take, realisation and hourly cost. The range shows how certain the numbers are.

ON THE WAY

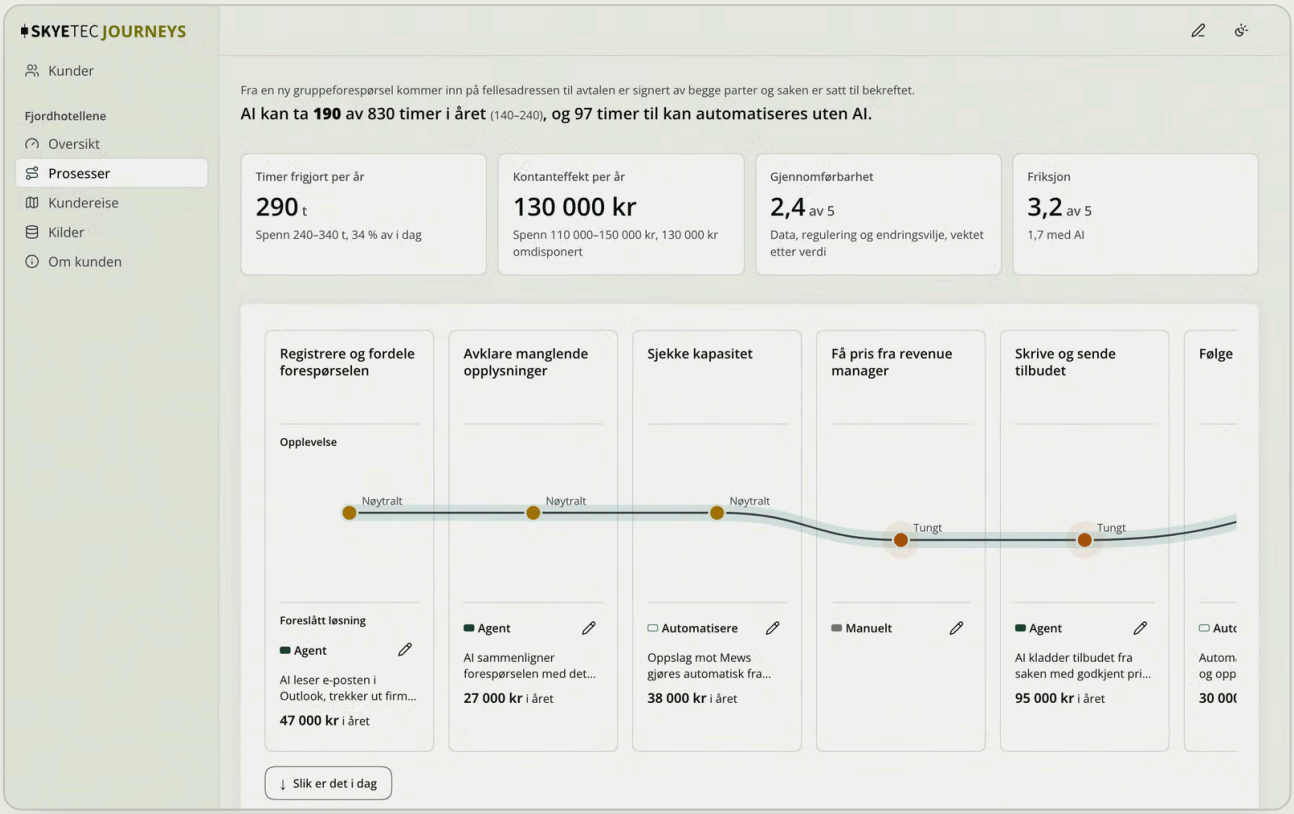
Patterns across journeys

AI analyses the customer journeys and their customers' own journeys together, and finds events that depend on each other. That explains things you would not see when each journey stands alone.

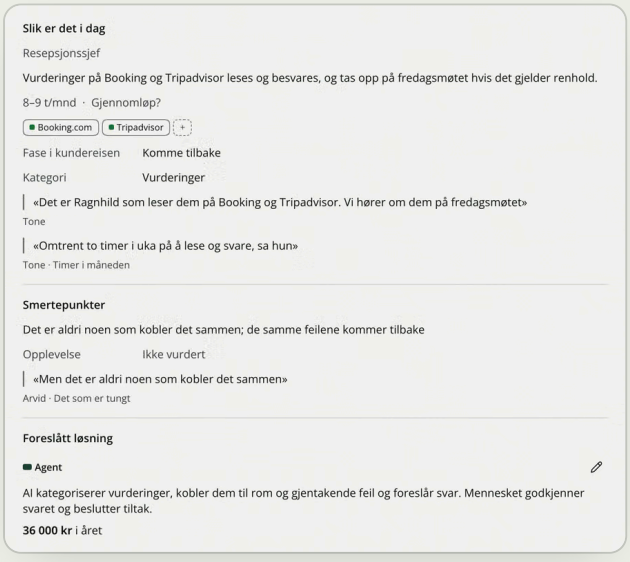
Works with

Brønnøysund Register Centre · Azure Speech · CRM

In use



A journey: how many of the hours in a year AI can take, the value in kroner, and the steps in a row with the proposed solution.



A step: how it is today, with the quotes from the meeting, and the solution an AI agent can take.



The customer journey: what guests expected, what happened, and the impression they were left with, with quotes.

Screenshots with example data.

Built on the harness

- **On the harness**

  The same governed agent layer under every service: each user's own access, a yes before changes, everything logged.

- **Where you already work**

  Log in at solutions.skyetec.ai, or use the service straight from Teams, Claude or SkyeTec Pulse.

- **Connected to the rest**

  One service or a bundle, linked to the systems you have through open interfaces and MCP.

Getting started

Try it free for 14 days. Pick a service or a bundle, and see how it works with your own data.

skyetec.ai/en/solutions

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